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#3

IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

PATENT APPLICATION

Inventor(s)	Paul Bette
	Harold Guardo
	Monowar Hossain

Case   2000-0587

Serial No.   10/007,832   **Group Art Unit**   2184

Filed   November 5, 2001

Title   Methods Of Proactive Network Maintenance By Automatic Creation Of Trouble Tickets

THE ASSISTANT COMMISSIONER FOR PATENTS
## WASHINGTON, D.C. 20231

SIR:

Enclosed are the formal drawings (10 sheets) for the above-identified application. Please substitute these formal drawings for the informal drawings filed with the application.

Respectfully,

Paul Bette
Harold Guardo
Monowar Hossain

Date: _____4-12-02_____

AT&T Corp.

Attd.
10 Sheet Formal Drawings

By: _____
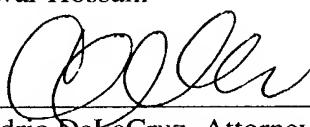
Cedric DeLaCruz, Attorney
Reg. No. 36498
908-221-5430

TRANSMITTAL FORM

(to be used for all correspondence after initial filing)

Application Number	10/007832
Filing Date	11/05/2001
First Named Inventor	Paul Bette et al.
Group Art Unit	2184
Examiner Name	
Attorney Docket Number	2000-0587

Total Number of Pages in this Submission

APR 2 3 2002

Enclosures *(check all that apply)*

- [x] Fee Transmittal Form
  - [x] Fee Attached
- [ ] Amendment / Response
  - [ ] After Final
  - [ ] Affidavits / Declaration(s)
- [x] Extension of Time Request
- [ ] Express Abandonment Request
- [ ] Information Disclosure Statement
- [ ] Certified Copy of Priority Document(s)
- [ ] Response to Missing Parts under 37 CFR 1.52 or 1.53
- [ ] Response to Missing Parts/Incomplete Application

- [ ] Assignment & Recordation Cover Sheet
- [x] Drawing(s) & Letter to Official Draftsman
- [ ] Licensing-related Papers
- [ ] Petition to the Commissioner
- [ ] Petition to Convert a Provisional Application
- [ ] Power of Attorney, Revocation Change of Correspondence Address
- [ ] Terminal Disclaimer
- [ ] Request for Refund

- [ ] After Allowance Communication to Group
- [ ] Appeal Communications to Board of Appeals and Interferences
- [ ] Appeal Communications to Group *(Appeal Notice, Brief, Reply Brief)*
- [ ] Proprietary Information
- [ ] Status Letter
- [x] Return Receipt Postcard
- [ ] CD, Number of CDs
- [x] Additional enclosure(s) *(please identify below)*

 Copy of Notice to File Corrected Application Papers

COPY OF PAPERS ORIGINALLY FILED

Remarks

CORRESPONDENCE ADDRESS

[x] *Customer Number or Bar Code Label*   Customer Number - 26652   or [x] *Correspondence address below*

NAME	Samuel H. Dworetsky
ADDRESS	AT&T CORP. P.O. Box 4110
CITY	Middletown
STATE	New Jersey
ZIP CODE	07748-4110
COUNTRY	United States of America
FAX	732-368-6932

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT REQUIRED

NAME	Cedric G. DeLaCruz	**Reg. #**	36498
TELEPHONE	908-221-5430		
SIGNATURE		**DATE**	04/12/2002
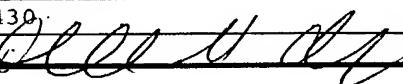
CERTIFICATE OF MAILING

I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage thereon as first class mail in an envelope addressed to: Commissioner for Patents, Washington, D.C. 20231 on this date: 04/12/2002

Type or Printed Name	Felicia Agadevon		
Signature		Date	04/12/2002
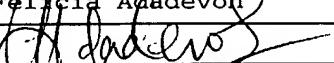
SEND TO: Commissioner for Patents, Washington, D.C. 20231

FEE TRANSMITTAL
Patent Fees are subject to annual revision

COPY OF PAPERS
ORIGINALLY FILED

Complete if Known	
Application Number	10/007832
Filing Date	11/05/2001
First Named Inventor	Paul Bette et al.
Examiner Name	
Group/Art Unit	2184
Attorney Docket No.	2000-0587

TOTAL AMOUNT OF PAYMENT	$400

METHOD OF PAYMENT (check one)

1. The Commissioner is hereby authorized to charge indicated fees and credit any overpayments to:

Deposit Account Number: 01-2745

Deposit Account Name: AT&T CORP.

(stamp: APR 23 2002 PATENT & TRADEMARK OFFICE)

☒ Charge Any Additional Fee Required Under 37 CFR 1.16 and 1 17

☐ Charge the Issue Fee Set in 37 CFR 1.18 at the Mailing Date of the Notice of Allowance

FEE CALCULATION

1. FILING FEE

Large Fee Code	Entity Fee($)	Fee Description	Fee Paid
101	740	Utility(37CFR 1.53(b)) / CPA(37CFR 1.53(d)) Filing Fee	
106	330	Design Filing Fee	
108	740	Reissue Filing Fee	
114	160	Provisional Filing Fee	

SUBTOTAL (1) | 0

2. CLAIMS

☐ Filing Under 37CFR 1.53 (b)
☐ CPA Under 37CFR 1.53 (d)
☐ Amendment

	Extra Claims		Fee from below		Fee Paid
Total	− 20 =	0	x 18	=	0
Ind.	− 3 =	0	x 84	=	0
Multiple Dependent Claims				=	0

Large Fee Code	Entity Fee($)	Fee Description
103	18	Claims in excess of 20
102	84	Independent Claims in excess of 3
104	280	Multiple Dependent Claims
109	84	** Reissue independent claims over original patent
110	18	** Reissue claims in excess of 20 and over original patent

** or number previously paid, if greater; for Reissues, see above

SUBTOTAL (2) | 0

FEE CALCULATION (continued)

3. ADDITIONAL FEES

Large Fee Code	Entity Fee($)	Fee Description	Fee Paid
105	130	Surcharge - late filing fee or oath	
127	50	Surcharge - late provisional filing fee or cover sheet	
139	130	Non-English specification	
147	2520	For filing a request for reexamination	
112*	920	Requesting publication of SIR prior to Examiner action	
113*	1840	Requesting publication of SIR after Examiner action	
115	110	Extension for reply within first month	
116	400	Extension for reply within second month	400
117	920	Extension for reply within third month	
118	1440	Extension for reply within fourth month	
128	1960	Extension for reply within fifth month	
119	320	Notice of Appeal	
120	320	Filing a brief in support of an appeal	
121	280	Request for oral hearing	
195	300	Publication fee	
140	110	Petition to revive – unavoidable	
141	1280	Petition to revive – unintentional	
142	1280	Utility issue fee (or reissue)	
143	460	Design issue fee	
122	130	Petitions to the Commissioner	
123	50	Petitions related to provisional applications	
126	180	Submission of Information Disclosure Statement	
581	40	Recording each patent assignment per property (times number of properties)	
146	740	Filing a submission after final rejection (37 CFR 1.129(a))	
149	740	For each additional invention to be examined (37 CFR 1.129(b))	
179	710	Request for Continued Examination (RCE)	
169	900	Request for expedited exam of a design application	

Other fee (specify):

SUBTOTAL(3) | 400

SUBMITTED BY

		Complete (if applicable)	
Typed or Printed Name	Cedric G. DeLaCruz	Reg. Number	36498
Signature		Date 4-1h-02	Deposit Account User ID

SEND TO: Commissioner for Patents, Washington, D.C. 20231